



QUALITY POLICY

Delcey Mesures trusts and empowers its employees to uphold Quality as an integral part of their responsibilities in measurement and calibration interventions.

Quality is part of our culture and is integrated into all decision-making processes.

Through the use of this quality policy, everyone in Delcey Mesures is accountable for fully satisfying our clients by meeting or exceeding their needs and expectations.

All individuals involved in the instrumentation interventions are accountable for the quality of measures, calibrations and related work.

These expectations are supported through investment in comprehensive training, improvement of process, facilities, continuous assessment, and strong management involvement and commitment.

Delcey Mesures is committed to maintain a comprehensive and effective Quality Management System. The aim of this Quality Policy is to elevate compliance beyond execution to a strategic framework that integrates business processes with compliance requirements.

These requirements are based on efficient, effective and innovative solutions.

This approach results in processes that anticipate needs, optimally assess risk, and continually improve the quality of our interventions.

Delcey Mesures' Quality Management System is developed and operated with a focus to place the principal priority on the interest of the client.

To accomplish this objective, Delcey Mesures builds a mutually profitable relationship with the client, ensuring its long-term success, through the understanding of its needs.

Quality is assured through a comprehensive understanding of requirements by constantly assessing our Quality Systems to ensure client needs.

We are committed to ensure that every intervention meets all applicable compliance expectations based on a strong scientific rationale.

As such, we will maintain a demonstrable commitment to the quality, efficacy, safety, of our interventions in compliance with all applicable global requirements regulating the intervention site.

Management defines and provides adequate and appropriate resources to implement and maintain the Quality Management System.

Neuchâtel, 19th of August 2022
Yvan Delcey CEO

Date	Written by :	Approved by :	Version :	Change
30-06-2020	Guillaume Bouchard	Yvan Delcey	Version 1	Initial version
16-08-2022	Jérémie Ferrer- Bartomeu	Yvan Delcey	Version 2	Adress change

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